

STAFF REPORT

Consent Agenda Item

DATE: May 18, 2026

TO: Honorable Mayor and Council Members

FROM: Aaron Felmlee, Finance Director

THROUGH: Amy Nilsen, City Manager

SUBJECT: Finance Department Monthly Report

STAFF RECOMMENDATION:

Receive report as an informational item.

EXECUTIVE SUMMARY:

Utility Bill Online Payment System:

The City migrated to a new online payment system, Invoice Cloud, last April. The new payment system has additional payment options including Apple Pay, Google Pay, PayPal, Venmo, and eCheck. The new site is also more user friendly and requires less steps to make one-time payments and set up an account.

One of the goals of migrating to the new website was to increase the number of customers setting up for autopay and email bills. One year in and we have seen an increase of over 50% for autopay and over 100% increase for paperless billing. Achieving this goal has helped reduce the amount of time and cost associated with processing payments in person and via the City's drop box.

Measure E Update:

The Measure E committee's next regularly scheduled meeting is set for October 14, 2026, at 5:30pm. The primary purpose of this meeting will be for Staff to review with the Committee the list of Measure E funded projects that were included in the Council Adopted Budget for fiscal year 2026-27.

List of Measure E items funded this month:

- (2) Police Detective Positions
- Police Community Services Officer Position
- Police Records Clerk Position
- Parks and Recreation Director Position
- Recreation Program Supervisor Position
- Transit Trips to Eureka for Seniors
- PT Code Compliance Officer Position
- K-9 Program

- Encampment Outreach and Cleanup Services
- Storm Drain Maintenance Projects
- Street Maintenance Projects

An activity log displaying important Finance data is attached for informational purposes.

RECOMMENDED COUNCIL ACTION:

Receive Finance Department Monthly Report. Consent Agenda vote.

ATTACHMENTS:

- Finance Staff Activity Log for April 2026