

Question	Answer Totals
1. Have you used an online portal for the building permit process with other jurisdictions?	
☐ Yes	6
☐ No	4
2. Current application submittal method	
☐ In-Person with emailed digital and in-person hardcopy building plans	6
☐ Email with digital building plans (over-the-counter permits)	5
☐ Fax (over-the-counter permits)	3
3. Preferred application submittal method	
☐ Online portal or email with digital building plans and in-house printing	9
☐ In-Person with digital and hard-copy building plans	3
☐ Fax (over-the counter)	
3(a) Would you pay a small fee for large format in-house printing services?	
☐ Yes	6
☐ No	3
4. Preferred method for permit status updates	
☐ Email	9
☐ Phone	2
☐ In-person	1
☐ On-line portal	2
5. Preferred building permit issuance method	
☐ Pick-up hardcopy in person	3
☐ Print digital copy from on-line portal or email	8
6. Current building permit fee payment method	
☐ Over the phone debit payment	2
☐ Mail check	2
☐ Cash or check in-person	7
7. Preferred building permit fee payment method	
☐ Online payment portal	8
☐ Over the phone debit payment	2
☐ Mail check	3
☐ Cash or check in-person	1
8. Preferred building inspection scheduling method	
☐ Phone-in hotline	3
☐ On-line portal	4
9. Please rate your opinion of this fee below	
☐ 4. I would be willing to pay a fee for an improvement in services.	6
☐ 3. I will pay a fee but I do not feel services will be improved.	
☐ 2. I do not want to pay a fee and I do not feel that services will be improved.	2
☐ 1. I do not want to pay the fee and I feel that services would deteriorate.	2
10. Please rate the effect online permitting will have on your business	
☐ 3. Online permitting will have a positive effect on my business.	7
☐ 2. Online permitting will have no effect on my business.	
☐ 1. Online permitting will have a negative effect on my business.	3
11. *Optional* Please rate your level of satisfaction with the current permitting process	
☐ Very Satisfied	2
☐ Somewhat satisfied	1
☐ Satisfied	5
☐ Somewhat dissatisfied	1
☐ Dissatisfied	1
☐ Very dissatisfied	